



QUESTIONS & ANSWERS

To keep our shoppers and customers 'in the loop' about the Health, Wellness & Services Hub works we have put together some possible questions and answers.

Don't see your question below? Please email your query to Centre Management at info@silkstonevillage.com.au and we would be happy to answer it.

Kind regards,
Centre Management

Possible Questions & Answers

Q: When will the Health, Wellness & Services Hub be open?

A: The Health, Wellness & Services Hub is scheduled to open in October 2022.

Q: Where will the Health, Wellness & Services Hub be located?

A: The Health, Wellness & Services Hub will be located on the vacant block of land next to the existing building.

Q: How big will the Health, Wellness & Services Hub be?

A: The Health, Wellness & Services Hub will be 893m², split over two levels, with access via stairs and a lift.

Q: Will there be additional noise and dust from the construction site?

A: Unfortunately, dust is inevitable with any type of construction; however the project does not involve a lot of ground works and hoarding and sweepers will be used to reduce the amount of dust leaving the construction area. The builders will work from Monday to Saturday, 6.30am to 6.30pm, in line with Ipswich City Council guidelines to minimise impact for our neighbours.

Q: How will the construction affect my shopping experience at Silkstone Village?

A: Since the construction will be on the vacant lot, shoppers will experience minimal inconvenience. Silkstone Village will continue to trade as normal.

Q: Will Construction be closed over Christmas and New Year?

A: Yes! Construction works will cease from 24 December 2021 through to 4 January 2022.

Q: I live in the surrounding streets and generally walk to the centre through via the stair well and ramp entrance on Napier Court - will I still be able to do this?

A: Yes, pedestrian access via the stairwell and ramp nearest Napier Circuit into the Centre will remain open.

Q: Who owns Silkstone Village?

A: Silkstone Village is owned by ISPT and managed by JLL.

Q: I want to open a business in the new Hub, how do I get involved?

A: The Centre is accepting expressions of interest from aspiring retailers and services providers. In particular, the leasing team are interested in hearing from barber, optometrist, hairdresser, beautician, or massage operators. For leasing enquiries, please email info@silkstonevillage.com.au.

Q: How do I stay up to date on the progress?

A: Members of the community can find information on the construction progress on our website or sign up to receive our e-newsletter at www.silkstonevillage.com.au.

Q: Where have the Coles Click & Collect bays moved to?

A: The Coles Click & Collect bays have been conveniently relocated to under the shade sails near the pedestrian crossing, opposite Eat Sushi. Additional Coles directional signage will be installed to assist customers.

Q: What shops will be in the new Health, Wellness & Services Hub?

A: So far, we have secured a Medical Centre, Pharmacy, Pathologist and Physiotherapist. Additional services will join these tenants. Watch this space for more information over the coming months!